



Your bill explained

Everything you need to
know

Applicable to I&C customers of SmartestEnergy

Last revised – June 2023



Main Summary Page 1 (Part 1)

1 Our contact number

Please contact our UK based Customer Service Team using this contact number.

2 Your billing address

This is the address we have on record for your billing and customer correspondence.

3 Your account information

All your account details are here, including your account number; your distributor – the company that maintains the supply infrastructure for this site; and a contact number for power failure/emergencies. You'll also find the unique invoice number and invoice date here, along with the charging period for the invoice.

4 Your site information

In this section you will see:

- your site reference, site name and address of the site being invoiced
- your MPAN number (Meter Point Administration Number) – a unique number used to identify electricity supply points
- our site reference number – to identify the site being invoiced;
- Rota Block – when under extreme supply versus demand conditions, groups of supplies may be disconnected, your Rota Block letter identifies your group.



1 For enquiries call:
01473 234151

2 Your account reference:
R000042350

3 Distributor:
Northern Electric Distribution Ltd

For power failure call:
0800 0727282

Invoice number:
IN1100001372

Invoice date:
06/06/2023

Charge Period:
01/05/2023 to 31/05/2023

2

Main Street Limited
Unknown
UNKN OWN

This is an Electricity VAT Invoice

Your site ref: N/A
Site name: Site 247
Site address: Grafton House, 15-17 Russell Road,
Ipswich, Suffolk, IP1 2DE

MPAN: 1592001016294
Our site ref: B019C0
Rota Block:

Fixed Charges	£3,108.87
Consumption Charges	£59,276.55
Ad Hoc Charges	£360.24
Climate Change Charges	£154.15
Net	£62,899.81
VAT	
UK Standard Rate	£62,899.81 @ 20%
	£12,579.97
Total	£75,479.78
Balance Brought Forward	£74,596.85
Credits for Period	(£74,596.85)
Payments in Period	£0.00
Balance Carried Forward	£75,479.78

Payment will be taken by Direct Debit on 04/07/2023

Payee: SmartestEnergy Ltd, Sort Code: 40-50-69, Account No: 00078720

For Distribution Network Operations addresses and information on Dispute Settlement Rights, Emergency Contacts, Electricity & Gas Safety, Complaints, Out of Contract & Deemed Rates, Rota Load Disconnection, Erroneous Transfers, Refunds, Site Access, Fit & Proper Representatives, Fuel Mix Disclosure (providing a breakdown of the energy sources used to generate electricity supplied) and more, please visit www.smartestenergy.com/customerinfo. For details around Alternative Dispute Resolution (ADR) for Microbusiness customers please visit www.smartestenergy.com/customer-service/micro-business-customers. To request your smart data please visit (https://www.smartestenergy.com/en_gb/business/smart-meters/).
Registered Office: The Columbus Building, 7 Westferry Circus, London, E14 4HD
Registered in England & Wales No. 03994598 VAT Registration Number: 773046554
Please note that this statement forms an integral part of the CCL Accounting Document as per sub-paragraph 27 of schedule 6 to the Finance Act 2000

Page 1 of 3

Bill for illustrative purposes only.

HMRC only allow us to issue one VAT Invoice, so remember to keep your original as we can only issue copies thereafter.

Main Summary Page 1 (Part 2)

5 Breakdown of Electricity Charges

See the breakdown of your charges including, Fixed, Consumption, Ad Hoc and Climate Change charges

6 Electricity Charges for this period

Your electricity supply and any other charges for the billing period, excluding VAT.

7 Total Charges Including VAT

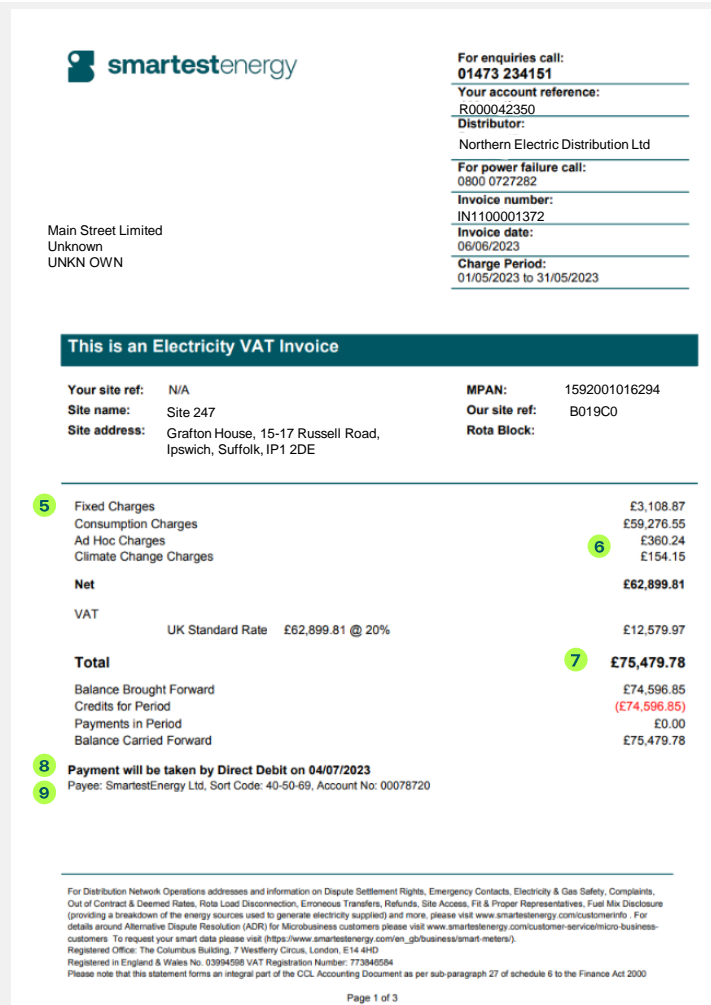
This section shows the total charges for the billing period, including VAT at the prevailing rate.

8 Payment Method

This section confirms the payment type and date of collection by Direct Debit. Further details of payments can be found in the Summary of Transactions section.

9 Bill Alert

Check here for important information relating to your bill, e.g. Save on paper billing charges by switching to e-billing... if you are a paper billing customer (not shown on example).



smartestenergy

For enquiries call: **01473 234151**

Your account reference: R000042350

Distributor: Northern Electric Distribution Ltd

For power failure call: 0800 0727282

Invoice number: IN110001372

Invoice date: 06/06/2023

Charge Period: 01/05/2023 to 31/05/2023

Main Street Limited
Unknown
UNKN OWN

This is an Electricity VAT Invoice

Your site ref: N/A MPAN: 1592001016294
Site name: Site 247 Our site ref: B019C0
Site address: Grafton House, 15-17 Russell Road, Ipswich, Suffolk, IP1 2DE Rota Block:

5	Fixed Charges	£3,108.87	
	Consumption Charges	£59,276.55	
	Ad Hoc Charges	£360.24	
	Climate Change Charges	£154.15	6
	Net	£62,899.81	
	VAT		
	UK Standard Rate	£62,899.81 @ 20%	£12,579.97
	Total		7 £75,479.78
	Balance Brought Forward	£74,596.85	
	Credits for Period	(£74,596.85)	
	Payments in Period	£0.00	
	Balance Carried Forward	£75,479.78	

8 Payment will be taken by Direct Debit on 04/07/2023

9 Payee: SmartestEnergy Ltd, Sort Code: 40-50-69, Account No: 00078720

For Distribution Network Operations addresses and information on Dispute Settlement Rights, Emergency Contacts, Electricity & Gas Safety, Complaints, Out of Contract & Deemed Rates, Rota Load Disconnection, Erroneous Transfers, Refunds, Site Access, Fit & Proper Representatives, Fuel Mix Disclosure (providing a breakdown of the energy sources used to generate electricity supplied) and more, please visit www.smartestenergy.com/customer-service. For details around Alternative Dispute Resolution (ADR) for Microbusiness customers please visit www.smartestenergy.com/customer-service/micro-business-customers. To request your smart data please visit (https://www.smartestenergy.com/ies_gb/business/smart-meters). Registered Office: The Columbus Building, 7 Westferry Circus, London, E14 4HD Registered in England & Wales No. 03994568 VAT Registration Number: 773846564 Please note that this statement forms an integral part of the CCL Accounting Document as per sub-paragraph 27 of schedule 6 to the Finance Act 2000

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Bill for illustrative purposes only.

Electricity Used Page 2 (Fixed Charges)

10 Triad Estimate Charge

Transmission Network Use of System charge (commonly known as Triad) is the charge which recovers the cost of using the Transmission Network, this is an estimated monthly instalment which is reconciled following the publication of Triad dates and times by National Grid

11 Supply Standing Charge

Charges used to cover costs such as retrieving consumption data, maintenance and keeping the supply connected

12 CM Supplier Levy Cost (Estimate)

The Capacity Market Supplier Levy is the charge to cover Capacity Market payments to participants in this scheme. The cost of this scheme is based only on consumption during winter peak times of (Nov-Feb, Mon-Fri, 4pm-7pm) and the final published Capacity Market Supplier Levy rate

13 DUOS Fixed Daily Charge

Monthly charge which forms part of the Distribution Use of System charges to pay for the local distribution network

14 DUOS Capacity Charge

Charge for the agreed amount of electrical power that a supply can draw from the electricity distribution system

15 TNUoS Fixed Daily Charge

Transmission Network Use of System fixed daily charge is to cover the cost of using the Transmission Network; this is a set charge, rather than estimated and reconciled like TRIAD.

Details of Charges for Invoice Number: IN1100001372

Site Address: Grafton House, 15-17 Russell Road, Ipswich, Suffolk, IP1 2DE

Fixed Charges	Units	Rate	Net
Period 01/05/2023 to 31/05/2023			
10 TNUoS TRIAD Estimate Charge	31 Days	202.90 £/mth	£202.90
11 Supply Standing Charge	31 Days	27.00 £/mth	£27.00
12 CM Supplier Levy Cost (Estimate)	31 Days	910.17 £/mth	£910.17
13 DUoS Fixed Daily Charge	31 Days	921.33 p/day	£285.61
14 DUoS Capacity Charge	650 kVA 31 Days	4.92 p/kVA/day	£991.38
15 TNUoS Fixed Daily Charge	31 Days	2231.64 p/day	£691.81
Sub Total			£3,108.87

Consumption Charges	Units	Rate	Net
Period 01/05/2023 to 31/05/2023			
CFD Supplier Obligation Levy (Est)	266925.6 kWh	0.382 p/kWh	£1,019.39
Energy Rate (Metered Cons)	248631.2 kWh	16.1876 p/kWh	£40,247.42
Energy Rate (Dist. Losses)	11537.1 kWh	16.1876 p/kWh	£1,867.58
Energy Rate (Tran. Losses)	6757.3 kWh	16.1876 p/kWh	£1,093.84
Non-Energy Charges at NBP	266925.6 kWh	1.5732 p/kWh	£4,199.27
Non-Energy Charges at GSP	260168.3 kWh	0.0501 p/kWh	£130.34
Non-Energy Charges at Meter	248631.2 kWh	3.7409 p/kWh	£9,301.04
DUoS Amber Unit Charge	123608.5 kWh	0.298 p/kWh	£368.35
DUoS Green Unit Charge	98545.3 kWh	0.012 p/kWh	£11.83
Reactive Power	3095.0 kVAh	0.123 p/kVAh	£3.81
DUoS Red Unit Charge	26477.4 kWh	3.904 p/kWh	£1,033.68
Sub Total			£59,276.55

Ad Hoc Charges	Units	Rate	Net
Ad-hoc CFD Reconciliation	1	£360.24	£360.24
Sub Total			£360.24

Climate Change Charges	Units	Rate	Net
Period 01/05/2023 to 31/05/2023			
Climate Change Levy	19890.5 kWh	0.7750 p/kWh	£154.15
Sub Total			£154.15

A CCL Exemption or Relief Certificate for 92% has been received for this MPAN, effective from 01/04/2020.

Maximum Demand: 597.3kVA on 22/05/2023 between 16:00 and 16:30

Average Power Factor: 0.96

Meter Serial Number: METER01 effective from 06/04/2022

FLEX - Please note, for the purposes of the Energy Bill Discount Scheme (EBDS), this supply contract is a Flexible Price Contract and as such, any eligible discount will be calculated on this basis. For more information about EBDS please go to our website.

Bill for illustrative purposes only.

Electricity Used Page 2 (Fixed and Consumption Charges)

16 CfD Supplier Obligation Levy (Est)

The cost to cover payments for CfD generators, which is a £/MWh rate published on a quarterly basis by the EMR Settlements

17 Energy Rate (Metered Cons)

The energy rate for electricity used 24 hours a day

18 Energy Rate (Dist. Losses)

The charge for electrical losses in the distribution system whilst getting the electricity to site

19 Energy Rate (Tran. Losses)

The charge for the electrical losses in the transmission system whilst getting the electricity to site

20 Non-Energy Charges at NBP

Charges issued from the Government and Ofgem for transporting your energy and various Government obligations (differs from product to product)

21 Non-Energy Charges at Meter

Charges issued from the Government and Ofgem for transporting your energy and various Government obligations (differs from product to product)

Details of Charges for Invoice Number: IN1100001372

Site Address: Grafton House, 15-17 Russell Road, Ipswich, Suffolk, IP1 2DE

Fixed Charges	Units	Rate	Net
Period 01/05/2023 to 31/05/2023			
TNUoS TRIAD Estimate Charge	31 Days	202.90 £/mth	£202.90
Supply Standing Charge	31 Days	27.00 £/mth	£27.00
CM Supplier Levy Cost (Estimate)	31 Days	910.17 £/mth	£910.17
DUoS Fixed Daily Charge	31 Days	921.33 p/day	£285.61
DUoS Capacity Charge	650 kVA 31 Days	4.92 p/kVA/day	£991.38
TNUoS Fixed Daily Charge	31 Days	2231.64 p/day	£691.81
Sub Total			£3,108.87

Consumption Charges	Units	Rate	Net
Period 01/05/2023 to 31/05/2023			
16 CfD Supplier Obligation Levy (Est)	266925.6 kWh	0.382 p/kWh	£1,019.39
17 Energy Rate (Metered Cons)	248631.2 kWh	16.1876 p/kWh	£40,247.42
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19 Energy Rate (Tran. Losses)	6757.3 kWh	16.1876 p/kWh	£1,093.84
20 Non-Energy Charges at NBP	266925.6 kWh	1.5732 p/kWh	£4,199.27
Non-Energy Charges at GSP	260168.3 kWh	0.0501 p/kWh	£130.34
21 Non-Energy Charges at Meter	248631.2 kWh	3.7409 p/kWh	£9,301.04
DUoS Amber Unit Charge	123608.5 kWh	0.298 p/kWh	£368.35
DUoS Green Unit Charge	98545.3 kWh	0.012 p/kWh	£11.83
Reactive Power	3095.0 kVArh	0.123 p/kVArh	£3.81
DUoS Red Unit Charge	26477.4 kWh	3.904 p/kWh	£1,033.68
Sub Total			£59,276.55

Ad Hoc Charges	Units	Rate	Net
Ad-hoc CFD Reconciliation	1	£360.24	£360.24
Sub Total			£360.24

Climate Change Charges	Units	Rate	Net
Period 01/05/2023 to 31/05/2023			
Climate Change Levy	19890.5 kWh	0.7750 p/kWh	£154.15
Sub Total			£154.15

A CCL Exemption or Relief Certificate for 92% has been received for this MPAN, effective from 01/04/2020.

Maximum Demand: 597.3kVA on 22/05/2023 between 16:00 and 16:30

Average Power Factor: 0.96

Meter Serial Number: METER01 effective from 06/04/2022

FLEX - Please note, for the purposes of the Energy Bill Discount Scheme (EBDS), this supply contract is a Flexible Price Contract and as such, any eligible discount will be calculated on this basis. For more information about EBDS please go to our website.

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Electricity Used Page 2 (Fixed and Consumption Charges)

22 DUoS Amber Unit Charge

Charge to use local distribution network during times other than peak, nights and weekends

23 DUoS Green Unit Charge

Charge to use local distribution network during the night and weekends

24 DUoS Red Unit Charge

Charge to use local distribution network during peak periods eg. winter early evening

25 Climate Change Levy

The content of the electricity supplied, this is the charge for the Climate Change Levy

26 Maximum Demand

The recorded date and time of your highest consumption

27 Meter Serial Number

The serial number of your electricity meter



For enquiries call:
01473 234151
Your account reference:
R000042350

Details of Charges for Invoice Number: IN1100001372

Site Address: Grafton House, 15-17 Russell Road, Ipswich, Suffolk, IP1 2DE

Fixed Charges	Units	Rate	Net
Period 01/05/2023 to 31/05/2023			
TNUoS TRIAD Estimate Charge	31 Days	202.90 £/mth	£202.90
Supply Standing Charge	31 Days	27.00 £/mth	£27.00
CM Supplier Levy Cost (Estimate)	31 Days	910.17 £/mth	£910.17
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Period 01/05/2023 to 31/05/2023			
CFD Supplier Obligation Levy (Est)	266925.6 kWh	0.382 p/kWh	£1,019.39
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22 DUoS Amber Unit Charge	123608.5 kWh	0.298 p/kWh	£368.35
23 DUoS Green Unit Charge	98545.3 kWh	0.012 p/kWh	£11.83
Reactive Power	3095.0 kVAh	0.123 p/kVAh	£3.81
24 DUoS Red Unit Charge	26477.4 kWh	3.904 p/kWh	£1,033.68
Sub Total			£59,276.55

Ad Hoc Charges	Units	Rate	Net
Ad-hoc CFD Reconciliation	1	£360.24	£360.24
Sub Total			£360.24

Climate Change Charges	Units	Rate	Net
Period 01/05/2023 to 31/05/2023			
25 Climate Change Levy	19890.5 kWh	0.7750 p/kWh	£154.15
Sub Total			£154.15

A CCL Exemption or Relief Certificate for 92% has been received for this MPAN, effective from 01/04/2020.

26 **Maximum Demand:** 597.3kVA on 22/05/2023 between 16:00 and 16:30

Average Power Factor: 0.96

27 **Meter Serial Number:** K18C05737 effective from 06/04/2022

FLEX - Please note, for the purposes of the Energy Bill Discount Scheme (EBDS), this supply contract is a Flexible Price Contract and as such, any eligible discount will be calculated on this basis. For more information about EBDS please go to our website.

Bill for illustrative purposes only.

Electricity Used Page 3 (Climate Change Charges)

28 Supply Number

The full supply number including the Meter Point Administration Number



For enquiries call:
01473 234151

Your account reference:
R000042350

The Ad Hoc CFD Reconciliation is in respect of period covering April through to June 2022 consumption period.

28 Supply Number:

S	00	845	251
	15	9200	1016 294

Bill for illustrative purposes only.

Useful contact information

Got a query about your bill?

Please contact our UK based Customer Service Team

01473 234151

(Mon-Fri, 8.30am – 5.00pm, excluding bank holidays)

customer-Services@smartestenergy.com

